

# Refund Policy

Updated: 2/17/2024

Thank you for shopping with RAW Auto & Metal. Your support is valued!

Cancellations must be made within 24-hours of the sale and refunds will only be honored up to 14-days after the sale. Product must be unused and in the same condition for eligibility. "Lost" or "damaged" product situations will be individually evaluated for compensation or replacement. RAW Auto & Metal has no obligation to insure product circumstances that are not reported within 14-days.

All sales that are canceled or returned will be subject to shipping and restocking fees before refund. Proof of purchase will be required. Used items, sale items, and stickers are not subject to return. All purchases made by RAW Auto & Metal are final unless otherwise negotiated.

Please initiate any refunds through our website link:

<https://www.rawautoandmetal.com/contact-us>

Fill out the form labeled "Tell Us" with a subject of: "Return." Please include the order number and any other pertinent information.

Please do not return items to the sender. Send all return items to the following address: 3300 Liverpool Road, Lake Station, IN, 46405, at your own cost.

Please call (219)962-5000 during operating hours with any further concerns.